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GMX Warns Drivers About Phishing Scams Targeting SunPass Users

Miami, FL – The Greater Miami Expressway Agency (GMX) is urging drivers to remain vigilant as reports of phishing scams—also known as "smishing"—targeting SunPass users continue to rise. These scams often arrive as texts or emails claiming to be from SunPass or the Florida Department of Transportation (FDOT), demanding immediate payment for tolls.

GMX reminds the public that we will never request toll payments via text or unsolicited email. Customers should be cautious and avoid clicking on any suspicious links or providing personal information in response to these messages.

If you receive a message demanding immediate payment or threatening penalties, do not respond. Instead, log in directly to your account at www.SunPass.com to verify your account status and toll charges.

Drivers who believe they have received a phishing message are encouraged to report it to the Florida Attorney General's Office by calling 1-866-9-NO-SCAM (1-866-966-7226) or visiting www.MyFloridaLegal.com to file an online complaint and find additional consumer protection tips.

GMX is committed to ensuring safety and security and urges everyone to stay alert and informed.

About the Greater Miami Expressway Agency (GMX)

The Greater Miami Expressway Agency (GMX) operates five expressways in Miami-Dade and portions of northeast Monroe County that include SR 836/Dolphin Expressway, SR 112/Airport Expressway, SR 874/Don Shula Expressway, SR 878/Snapper Creek Expressway and SR 924/Gratigny Parkway. GMX is funded almost entirely by toll revenue and is dedicated to making your commute safer and more efficient.